

# CUSTOMER SUCCESS STORY

Safety and Ergonomics with a Fleet of Newcastle Systems EC Series Carts



A leading provider of healthcare and consumer goods who has large distribution centers across the country, wanted to provide a safer, ergonomic, and more productive environment for their workers.

## Challenge

This large company has several locations with various healthcare, medical, and consumer products coming and going from many distribution centers. There are thousands of workers and thousands of square feet in these centers. This led to over 8,000 steps wasted per day. That's about 4 miles of walking and 1.5 hours of waste per day!



The traditional process of labeling pallets involved these workers walking to and from pallets to retrieve labels, introducing unnecessary risks of worker injury and inefficiencies. They recognized the need to streamline operations while also drastically reducing the chances of labeling errors and worker fatigue.

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SAVE STEPS.  
INCREASE PRODUCTIVITY.™



## Solution

Enter Newcastle **EC380 carts** – a game-changing solution designed to revolutionize workflow efficiency and provide an ergonomic tool for warehouse workers who now have everything they need to perform their jobs at their fingertips. The company decided to introduce over 150 EC carts to address their challenges at every location head-on and they've created a charging/parking lot for new mobile receiver desks.

## Game-changing Results

Our customer has been extremely pleased with the results and they are just getting started. They have celebrated a 1.2% receiving capacity increase, which for such a large company is hugely impactful. The business was able to optimize the receiver mobility on the dock, streamlining the receipt process. And with their fleet of mobile powered carts, they've now created a sustainable process to maintain the charging/parking of the receiver desks.